

Connecticut Pet Sitters Cancellation Policy

Most our commitments are made weeks in advance. For this reason, it is usually very difficult to fill openings that come up at the last moment. Therefore we have set the following guidelines regarding cancellation of reservations.

If canceled eight or more days prior:

No charge, refund in full

Cancellations between two and seven days:

20% of Service total is due (80% refund)

Cancellation forty eight hours or less:

Payment in full is charged (no refunds)

For reservations made for a Holiday:

Payment in full is charged (no refunds)